



## Destiny is not a matter of chance, it is a matter of choice

The Harmony Business Excellence Model (HBEM) is a highly participative and powerful business model designed to make realistic and practical connections to your business and the wider business world.

- You seek to improve your personal impact with colleagues, increase your effectiveness within teams and understand the real and significant business value of interdependent working
- You wish to raise the level of performance of your colleagues, unlock their true productive potential and energise them around a common vision of success
- You desire a high output environment, a powerful network of colleagues, active feedback strategies and continuous improvement

## You desire the Harmony Business Excellence Model (HBEM)

In this one-day workshop activity you and your colleagues will enjoy and experience a fun and energising series of exercises. The activities are focussed on increasing your performance and profits through customer service focus, improved communication, developing a continuous improvement approach and mindset whilst obtaining breakthrough performance through working together.

The HBEM can be offered to you and your colleagues as a 'stand-alone' fun-filled team building workshop or as part of the leadership development programme the Individual Management Programme (overleaf). In the IMP it contributes towards a development certificate from the Institute of Leadership and Management.



As a key component in the IMP it puts your learning into immediate effect offering you instant feedback on your learning before you return to the workplace. It has been crafted to recognise the various learning styles of individuals and you will enjoy reinforcing your learning in this active and participative learning exercise.

If you desire a highly participative team working together to deliver high outcomes, high quality and high profit you desire the Harmony Business Excellence Model.

**Call Harmony on 01908 588142  
to speak to a Director of Studies or visit  
[www.harmonytraining.com](http://www.harmonytraining.com) to  
obtain more information.**

To reserve your place on the next programme please contact:-  
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